



303-665-7368
12303 Airport Way #160
Broomfield, Colorado 80021
United States

General Resources

- For continued updates on the emergency response, visit the [Boulder County's Office of Emergency Management website](#).
 - Website: <https://www.boulderoem.com/emergency-status/>
 - Public Call Center: 303-413-7730
 - Facebook Page: <https://www.facebook.com/BoulderOEM>
- Boulder County Marshall Fire Resource List (to print in English and Spanish) - <https://northwestchamberalliance.com/wp-content/uploads/2022/01/Marshall-Fire-Important-Contact-Information-Combined.pdf>
- Boulder County Sheriff's Office:
 - Website: <https://www.bouldercounty.org/safety/sheriff/>
 - Phone Number: 303-441-3600
 - Facebook Page: <https://www.facebook.com/BoulderCountySheriffsOffice>
- Louisville / Superior Closure Maps: <https://bouldercounty.maps.arcgis.com/apps/webappviewer/index.html?id=13ab214fe2bb4da5a850df0ca0f00fc5>
- Preliminary List of Destroyed / Damaged Properties (as of 1pm on 1/1/22): <https://assets.bouldercounty.org/wp-content/uploads/2022/01/marshall-fire-preliminary-damage-assessment.pdf>
- Broomfield County Emergency Information Updates: <https://broomfield.org/CivicAlerts.aspx?AID=2275>
- Gas and Electricity Information (Xcel Energy):
 - Repairs and restoration are happening across nine "regions" or areas of Louisville and Superior. More detail is available here: <https://co.my.xcelenergy.com/s/controlled-electric-outages-notice>
 - Xcel Energy Facebook and Twitter Updates: [Twitter](#) [Facebook](#)
- Boulder County, Louisville and Superior hosting joint meeting for fire impacted residents on Thursday, January 6th from 6 p.m. - 8 p.m. For more information and to register, [visit https://boco.org/MarshallFireJan6Meeting](https://boco.org/MarshallFireJan6Meeting)

- City of Louisville Resources and Information:
 - Marshall Fire Updates and Resources: <https://www.louisvilleco.gov/living-in-louisville/residents/marshall-fire>
 - Community Update Newsletter Registration: <https://www.louisvilleco.gov/living-in-louisville/i-want-to/read-the-community-update-newsletter>
 - Louisville Loves Local campaign - businesses offering resources to other businesses and employees - https://www.louisvilleco.gov/doing-business/economic-development/support-local/support-local-businesses?mc_cid=27c6699f59&mc_eid=e6856ba4a0
 - Evacuation order lifted January 5th at 12pm. Hard closure areas will be open between 8 a.m. - 4 p.m. due to safety concerns (limit observation of properties to 10-15 minutes to minimize exposure to hazards).
 - Boil Water Notice (estimated date of return of potable water is Thursday 1/6): <https://www.louisvilleco.gov/Home/Components/News/News/5516/17?fbclid=IwAR1jTIMIWROCNFKf0XkzGm1pQnUlogxuj6PyMQKD8htoIUQwsSA9cHs0So0>
 - Dumpsters for spoiled food ONLY available from 9 a.m. - 5 p.m. at these locations - [see map](#)
 - Free bottled water and bulk water available at Recreation & Senior Center (while supplies last)
 - Pick up "Soft Closure Access Placards" by showing your ID or utility bill at Ascent Church (550 McCaslin Blvd.) on 1/4 - 1/6 from 8 a.m. to 8 p.m.
- Town of Superior Resources and Information:
 - Marshall Fire Updates and Resources: <https://www.superiorcolorado.gov/community/marshall-fire-information>
 - Community Update Newsletter Registration: <https://www.superiorchamber.com/newsletter/>
 - Dumpsters for spoiled food and water-damaged household items only available at:
 - Autrey Park, 1830 Honey Creek Drive
 - Purple Park (parking lot off of South Pitkin Avenue), 1310 South Pitkin Avenue
 - East Riverbend near Gibson Court
 - Coal Creek Drive between East Riverbend and East Akron Place
- Comcast Services Update: check out daily updates on network outages in fire-impacted areas at <https://colorado.comcast.com/>
- Emergency Alert Opt-In System: [Sign-up](#) to receive emergency alerts for unincorporated areas of Boulder County and all municipalities, including the portions of Erie and Longmont that extend outside of the Boulder County line. Non-Boulder County individuals are strongly encouraged to register with their County emergency alert system.

For your Business

- Business Needs Survey: [Boulder County Fire Impacts to Business Survey](#) (please take the survey repeatedly to let us know what resources will be helpful and what support you can offer)
- Insurance Information:
 - Contact your insurance carriers immediately. If you need help, a Disaster Assistance Center has been set-up (see below).
 - Colorado Division of Insurance – Consumer Advisory: Insurance Information for Marshall and Middle Fork Fires:
<https://doi.colorado.gov/news-releases-consumer-advisories/consumer-advisory-insurance-information-for-marshall-and-middle>
- Financial Aid and Resources:
 - Residents and business owners who sustained losses in the designated counties can begin applying for assistance starting 1/2/22 by registering online at <https://www.DisasterAssistance.gov> or by calling **1-800-621-FEMA (3362)** or 1-800-462-7585 (TTY) for the hearing and speech impaired. The toll-free telephone numbers will operate from 7 a.m. to 10 p.m. (local time) seven days a week until further notice.
 - **U.S. Small Business Administration Assistance (SBA):** Federal assistance is available from the SBA to businesses of all sizes and private nonprofit organizations may borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment, inventory and other business assets. SBA can also lend additional funds to businesses and homeowners to help with the cost of improvements to protect, prevent or minimize the same type of disaster damage from occurring in the future.
 - To be considered for SBA assistance and all forms of federal disaster assistance, survivors must first contact the Federal Emergency Management Agency at [disasterassistance.gov](https://www.disasterassistance.gov). Additional information and details is available by calling the SBA Customer Service Center at (800) 659-2955.
 - Interest rates can be as low as 2.83 percent for businesses, 1.875 percent for private nonprofit organizations and 1.438 percent for homeowners and renters with terms up to 30 years. Loan amounts and terms are set by SBA and are based on each applicant's financial condition.
 - **Disaster Assistance Center:** A Disaster Assistance Center (DAC) has been opened at 1755 S. Public Road in Lafayette. **The DAC will open 9 a.m. - 7 p.m., seven days a week**, for residents / businesses who have lost their property or have severe fire damage. The DAC will remain open until further notice and is located on a RTD route.
- **Unemployment Insurance:**

- Those who become **unemployed** or those who are **self-employed** and had work interrupted as a direct result of the Marshall Fire should **file an unemployment claim through MyUI+** - <https://cdle.colorado.gov/unemployment/file-a-claim>
- [Disaster Unemployment Assistance \(DUA\)](#) has been approved by the Federal Emergency Management Agency for individuals impacted by the Marshall Fire in Boulder County. The first step for any individuals looking to qualify for this assistance is to file a Standard Unemployment Insurance claim through MyUI+. If determined ineligible, the system will provide an application for Disaster UI Benefits. Deadline to apply for [Disaster Unemployment Assistance \(DUA\)](#) is February 3, 2022.
- A claimant will be eligible for Disaster Unemployment Assistance (DUA) in the following circumstances:
 - Do not qualify for regular state unemployment benefits
 - Worked or were self-employed or were scheduled to begin work or self-employment, but were unable to do so because of the disaster
 - Can no longer work or perform services because of physical damage or destruction to the place of employment as a direct result of the disaster.
 - Cannot reach their place of employment as a direct result of the disaster.
 - Have been prevented from work or self-employment because of an injury as a direct result of the disaster.
 - Establish that work or self-employment they can no longer perform was their primary source of income.
 - Have become the major support of a household because of the death of the head of the household.
- Workforce Boulder County Call Center: 720-776-0822
- CDLE Unemployment Insurance staff will be in Boulder County this week to help people in person.
- Safe Cleanup After a Fire Information (from Boulder County Public Health): <https://www.bouldercounty.org/safety/fire/safe-cleanup-after-a-fire/>
- Understanding Air Quality and Health (from Boulder County Public Health): <https://www.bouldercounty.org/environment/air/wildfire-air-quality-and-health/>
- Restaurant Disaster Guide: <https://assets.bouldercounty.org/wp-content/uploads/2017/03/disaster-guide-restaurant.pdf>
- Gas and Electricity Information (Xcel Energy):
 - Repairs and restoration are happening across nine “regions” or areas of Louisville and Superior.
 - More detail is available here: <https://co.my.xcelenergy.com/s/controlled-electric-outages-notice>
- Winterizing Your Property (per City of Louisville communications): If your property is in a hard closure area ([see map](#)), you will not be able to return at this time. If you are able to get into your property, please take the following steps to winterize your property and prevent burst pipes and possible flooding –

- If you have no electricity or gas, turn off the water main and open all faucets to drain them.
- If you have electricity and no heat, but do not intend to stay in your property overnight, turn off the water main and open all faucets to drain them.
- If you have electricity and no heat and intend to inhabit your property:
 - Collect a **free space heater** from Xcel at the Red Cross shelter at YMCA in Lafayette at 2800 Dagny Way, at the Boulder YWCA at 2222 14th St. or at the Superior Community Center on 1500 Coalton Road (if supplies still available).
 - Open cabinet doors and expose pipes and aim heaters toward the area – Prioritize pipes closer to exterior of home – Even a blow dryer helps if you do not have a space heater
 - Keep a faucet running on low to monitor for burst pipes – If a leak happens, turn off water main and open faucets to clear system.
 - Never use propane or gas heaters inside – this can lead to carbon monoxide poisoning and death.
 - If you're able, pour a cup of rv antifreeze down all drains and toilets.
- If you have electricity and gas/heat, ensure that the inside temperature is above freezing.

For Your Workforce

- Financial Aid / Assistance:
 - Residents and business owners who sustained losses in the designated counties can begin applying for assistance on 1/2/22 by registering online at <https://www.DisasterAssistance.gov> or by calling **1-800-621-FEMA (3362)** or 1-800-462-7585 (TTY) for the hearing and speech impaired. The toll-free telephone numbers will operate from 7 a.m. to 10 p.m. (local time) seven days a week until further notice.
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 - Consultation on property loss and filing claims for assistance (including disaster loans)
 - Gift cards for replacement of food and transportation costs
 - Information and short- and long-term housing
 - Help with vital records
 - Referrals to emergency shelter
 - Food assistance
 - Mental health services
 - COVID-19 tests
 - Transportation vouchers
 - Referrals for personal finance planning

- Housing / Lodging Options:
 - Boulder Area Rental Housing Assistance Association – Available Properties & Resources for Displaced Residents: <https://www.barhaonline.org/available-properties-for-displaced-tenants/>
 - Fire Evacuee Discounted Lodging Information
 - Boulder CVB: <https://www.bouldercoloradousa.com/marshall-fire-discounted-hotel-rooms/>
 - Visit Estes: <https://www.visitestespark.com/plan/fire-info/>
 - [Thistle Community Housing](#) can offer low-priced apartments for up to one year for those displaced by the Marshall Fire. For more information or for help finding a home, please contact Jess Kronfuss at jkronfuss@thistle.us or 720-696-6304 (leave voice mail if not connected)
- Unemployment Insurance:
 - Those who become **unemployed** or those who are **self-employed** and had work interrupted as a direct result of the Marshall Fire should **file an unemployment claim through MyUI+** - <https://cdle.colorado.gov/unemployment/file-a-claim>
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 - Workforce Boulder County Call Center: 720-776-0822
 - CDLE Unemployment Insurance staff will be in Boulder County this week to help people in person.
- Transportation Resources"
 - Boulder County Resources: www.boco.org/MarshallFireTransportation

- [Colorado CarShare](#) is offering free car share membership and credit for anyone affected by the fires. Call (303.720.1185) or email info@carshare.org for more info
- Boulder Valley School District Resources: <https://www.bvbsd.org/current-topics/boulder-county-fires>
- Replacing Lost Documents: If you lost your social security card or passport in the fire, call Congressman Neguse's office for assistance: (303) 335-1045 or congressmanjoe.neguse@mail.house.gov
- Lost and Found Pets Information: [Facebook group](#)
- Horse Relocation: <https://www.facebook.com/groups/1850883771730463/?ref=share>
- Crisis Response Organizations:
 - [Harvest of Hope Pantry](#)
 - [Sister Carmen Community Center](#)
 - [Emergency Family Assistance Association](#)
 - [Community Food Share](#)
 - Louisville Community Food Bank - will have curbside pickup on Tuesdays 9 a.m. - 12 p.m. for anyone needing assistance. Or they can call 303-808-3660.
 - [A Precious Child](#)
- Colorado Restaurant Association Angel Relief Fund: <https://corerestaurant.org/foundation/angel-relief-fund>
- Insurance Information (per Governor Polis' communication on 1/1/22):
 - If you have been displaced by the fires, contact your insurance agent or company immediately to let them know where you are staying. They can help find lodging options as many people in the area will be temporarily displaced.
 - To find the contact information of your homeowners or auto insurance company go to [Insurance Company Claims Filing Telephone Numbers](#)
 - Save all receipts for living expenses if you've been evacuated or displaced by the fire, as homeowners or renters in these situations typically have insurance coverage for additional living expenses (ALE) which provides them with an amount of out-of-pocket money while evacuated. Check with your insurance company or agent about your coverage. If you are unable to live in your house or apartment because of the fire, most policies will also reimburse you the difference between your additional living expenses and your normal living expenses. Check with your insurance company or agent about your coverage.
 - Start the claim process as soon as you can. For your home, any out buildings and vehicles, you'll want to contact your insurance company or agent right away to begin the claim process. However, these fires were devastating and many people have been significantly impacted, so the insurance process will take time.
 - If possible, and only if it is safe to do so, try to document any damage by taking photos.
 - If your home survived the fires, it may still have experienced damage from smoke or water, or to the electrical systems or other damage due to the extreme heat or the snow and cold. As with direct fire damage, contact your insurance company or agent as soon as possible to start the claims process.

- If you have questions about insurance, contact the Division of Insurance:
 - Consumer Service Team: 303-894-7490 / 800-930-3745 (outside of the Denver metro area) /
 - Email: DORA_Insurance@state.co.us
 - Website: colorado.gov(click on “File a Complaint”)
- Renters should contact their renters’ insurance. If you do not have rental insurance please apply for FEMA assistance.
- Safe Cleanup After a Fire Information (from Boulder County Public Health): <https://www.bouldercounty.org/safety/fire/safe-cleanup-after-a-fire/>
- Understanding Air Quality and Health (from Boulder County Public Health): <https://www.bouldercounty.org/environment/air/wildfire-air-quality-and-health/>
- Tetanus Risk and First Aid after a Fire (from Boulder County Public Health): <https://www.bouldercounty.org/safety/fire/tetanus-risk-and-first-aid-after-a-fire/>
- **Evacuation Centers:**
 - The OEM is managing the following shelter where information and resources (toiletries, food, shelter, help with medicine, etc.) are available:
 - YMCA of Northern Colorado (2800 Dagny Way, Lafayette) (taking pets)
 - If you are COVID-positive and must evacuate, please evacuate to the COVID Recovery Center at Mt. Calvary Lutheran Church, 3485 Stanford Ct, Boulder, CO (adults only)

Mental health resources:

- [Mental Health Partners](#) – 303-443-8500
- [Colorado Suicide Prevention Hotline](#) – 1-844-493-TALK (8255), text TALK to 38255 or chat via www.coloradocrisiservices.org
- [Disaster Distress Hotline](#) – 1-800-985-5990 or text TalkWithUs to 66746
- [Community Health Workers](#) – virtual team of Mental Health Partner’s providers who are available on Facebook
- [National Helpline](#) – 1-800-662-HELP
- [National Suicide Prevention Lifeline](#) – 1-800-273-8255
- JFS Boulder County Crisis Fund: <https://www.jewishfamilyservice.org/bcc>
- Colorado Crisis Services: <https://coloradocrisiservices.org/home-alt/> or 1-844-493-8255 or Text “TALK” to 38255.
- BVSD’s Trauma Support Team has been activated and will be working to offer support to students virtually in the coming days. If you know of a student who needs support during this difficult time, please let them know through this [Google Form](#).